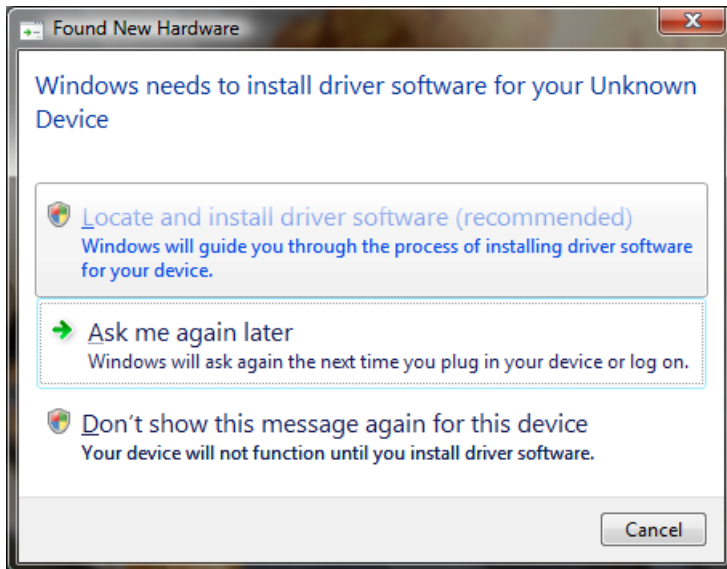


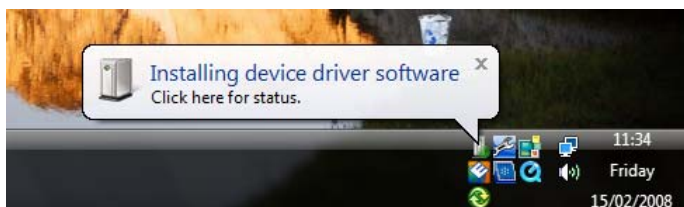
Installing USB Drivers for Snooper Sapphire – Windows Vista

Windows Vista has difficulty in seeing the 'USB drivers' on the CD-ROM that comes with the Snooper Sapphire. Please follow these simple steps below to install the USB drivers onto your Windows Vista Machine. PLEASE NOTE: Windows Vista 64bit systems are not supported. If you have a 64bit version of Vista you will not be able to install the drivers for your Snooper Device.

1. To begin, plug one end of the USB lead into a spare USB port on your computer, switch on the Sapphire and when the unit says 'Snooper' plug the other end of the USB lead into the Sapphire.
2. When the Sapphire is connected to the USB lead windows Vista will recognise that new hardware has been connected and will display a message similar to the one below

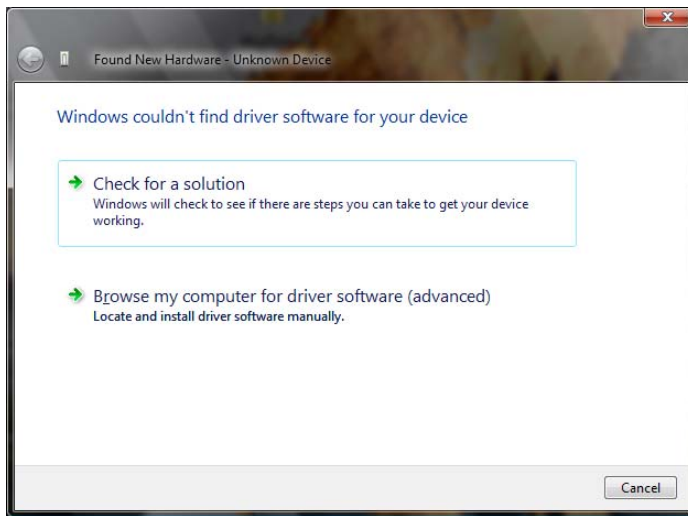


3. Select the option '**Locate and install the driver software (recommended)**' option. Windows Vista will then advise that it is installing the driver software

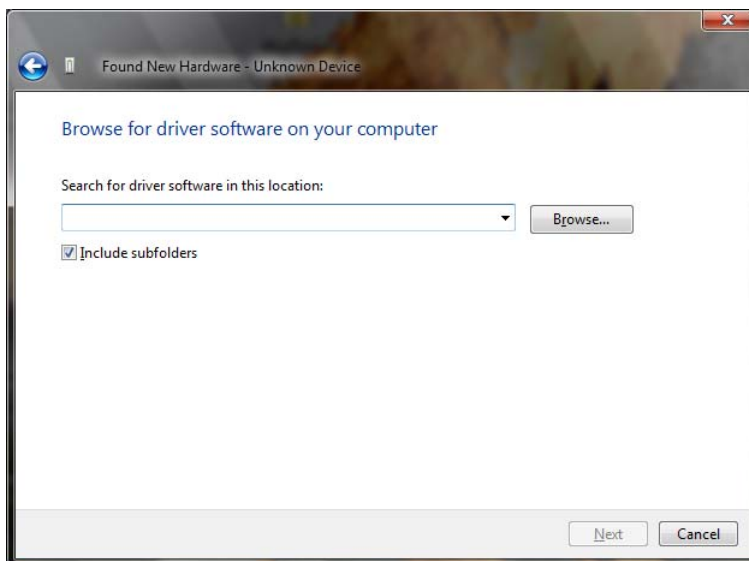


Installing USB Drivers for Snooper Sapphire – Windows Vista

4. After a short period of time Vista will advise that it was unable to find the driver software for your device and will provide two options.

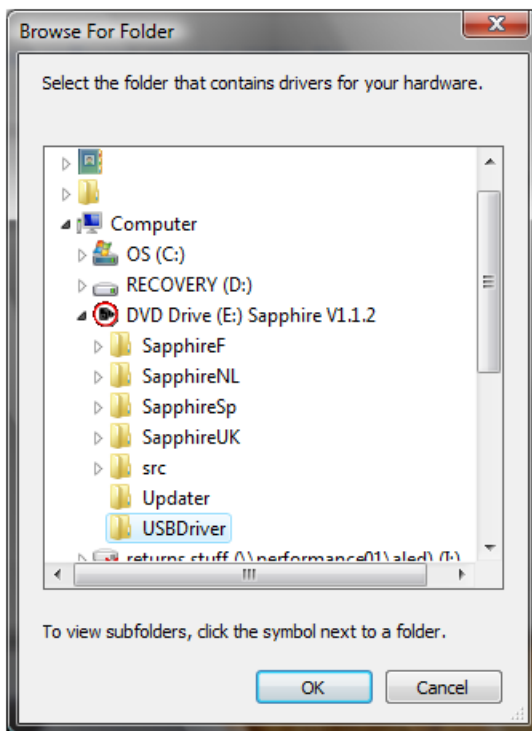


5. Select the option '**Browse my computer for driver software (advanced)**'. The following screen will be displayed.



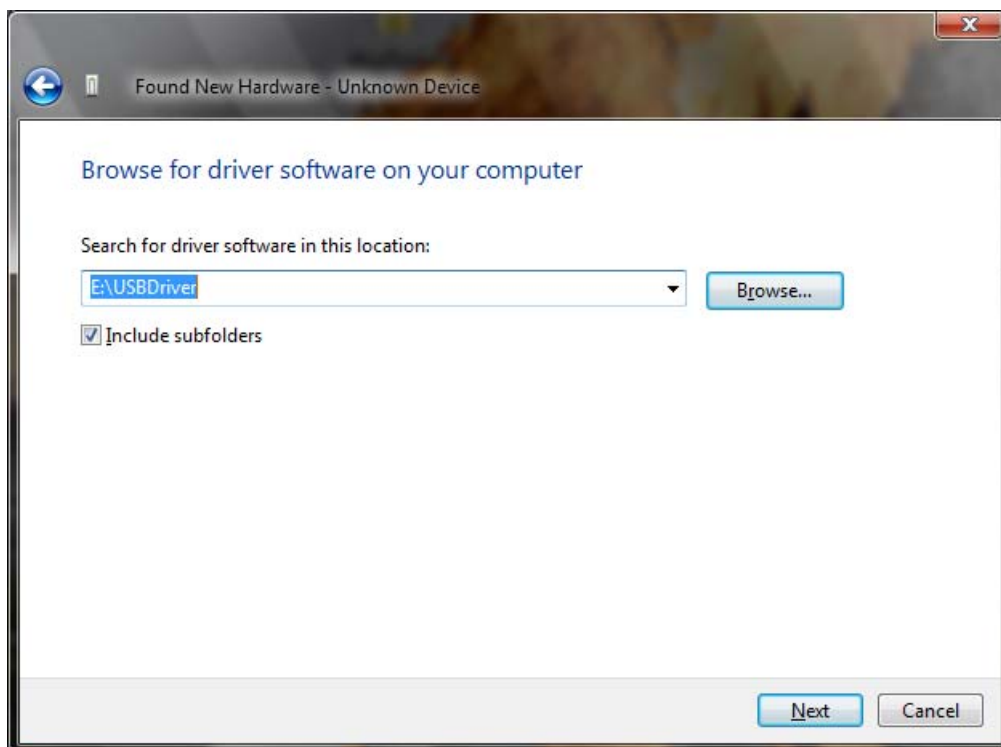
Installing USB Drivers for Snooper Sapphire – Windows Vista

6. Click the **'Browse'** button



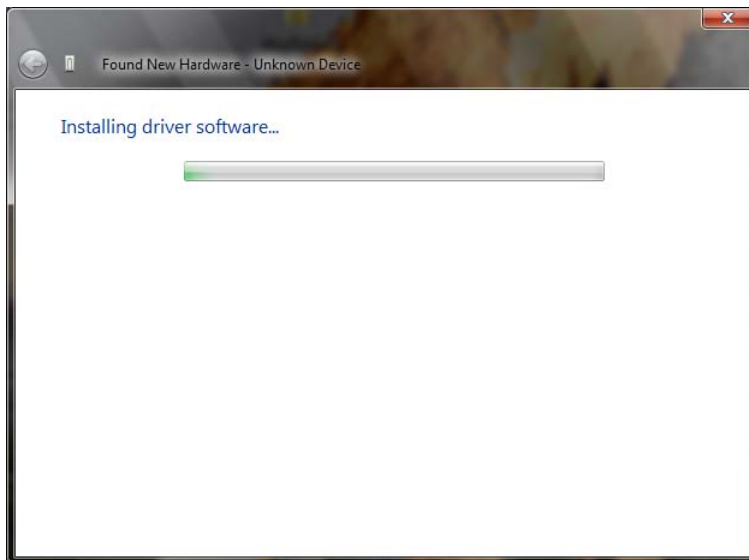
In the 'Browse For Folder' window that is displayed click the option **'Computer'**, then the **'DVD Drive'** option and then click the **'USB Driver'** folder. Once this option has been selected click **'OK'** at the bottom of the 'Browse For Folder' window.

7. You will now see the previous window with a drive path visible to the left of the 'Browse' button. Click **'Next'**.

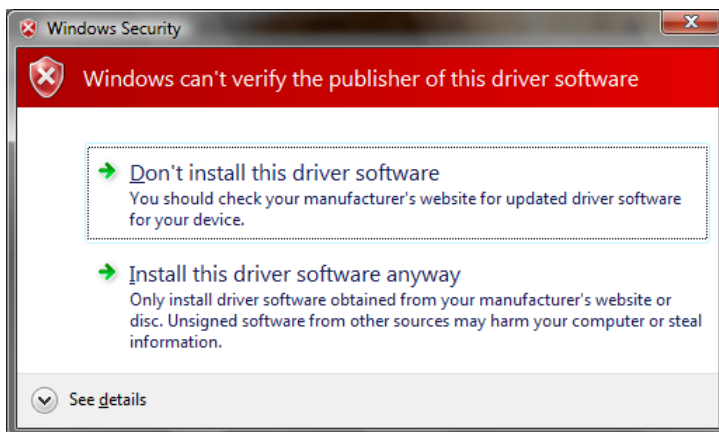


Installing USB Drivers for Snooper Sapphire – Windows Vista

8. Windows Vista will now start to install the USB driver software and will display a progress bar similar to the picture below.



9. During the installation you may see the following warning screen displayed



Select the option '**Install the driver software anyway**' and Vista will complete the hardware installation for you. Click 'Close' once Vista advises the installation is complete.

